

Navigating Your Redesigned Electric Bill

Your Kandiyohi Power Cooperative bill has a fresh new look!

Your redesigned statement is easier to read and provides more information about your electric use and charges. While the format has changed, your account information and electric rates remain the same. The below example highlights a residential electric bill. Depending on the services you receive, your statement may include different sections or charges. Take a look around and use this guide to learn about the features of your redesigned bill.

YNNN Group 992638

KPC **KANDIYOHI POWER COOPERATIVE**

A For Inquiries: 1-800-551-4951
Visit us on the web at: www.kpccoop.com

B WILLIE WIREDHAND
123 ANYPLACE RD
ANYWHERE MN 99999-9999
ACCOUNT NUMBER: 123456789

C **Your Account Summary**

Bill Date: August 12, 2026

Previous Balance	\$101.00
Payment Received 07/16/2026	-\$101.00
Balance Forward	\$0.00
KPC KPC Service	\$94.00
Current Charges	\$94.00
Amount Due on 09/01/2026	\$94.00

D **Amount Due**
\$94.00
Payment due on September 1, 2026

E **Message Center**

SAVE THE DATE
Our Annual Trick or Treat Event will be on Friday, October 30th at our office from 3 p.m. to 5 p.m.

Welcome to Your New Bill & Newsletter

The new bill highlights key details so you can quickly see what changed, while the updated newsletter features a cleaner, more organized layout to help you follow important updates.

For help reading your redesigned bill, please see the insert included with this mailing.

Simpler layout | Usage at a glance | Easy payments

KPC KANDIYOHI POWER COOPERATIVE

If mailing your payment, please detach and return the bottom portion with your payment, do not staple or paperclip, and allow 5 to 7 days for KPC to receive the payment.

KPC **KANDIYOHI POWER COOPERATIVE**

8605 47th ST NE
Spicer MN 56288-4617

Account Number 123456789
Amount Due on September 1, 2026 \$94.00
\$2.00 penalty applied after September 1, 2026 \$96.00

Amount Enclosed _____

F **Kandiyohi Power Cooperative**
8605 47th ST NE
Spicer MN 56288-4617

0 0 AV 0.0
WILLIE WIREDHAND
123 ANYPLACE RD
ANYWHERE MN 99999-9999

5 6060
C-0

250580123456789000009400000009600081220267

A Our Contact Info: How to reach us or find information.

B Your Account Info: Customer name, address, and account number.

C Account Summary: Here you will find your billing date, past payments, current charges, and total charges due.

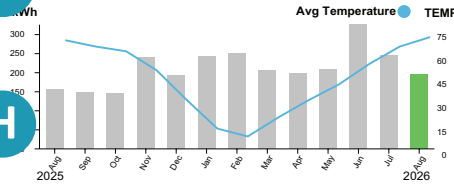
D Amount Due: This section summarizes total due and due date. Autopay would be indicated if you participate in this program.

E Message Center: This space will contain important messages about your account, and updates on other items of interest to co-op members.

F Payment Stub: If you're mailing your payment, include this stub to ensure your payment is properly credited to your account. The front has the amount due and the account information.

KPC KPC Service Rate: 1 Service Addr: 123 ANYPLACE RD Service Desc:

Meter #	From	To	Days	Last Read	Current	Mult.	kWh	kW
999999999	07/01/26	08/01/26	31	22455	22651	1.0	196	2.425



Current Charges		
Access Charge		\$61.04
Energy Charge	196 kWh @ 0.13115	\$25.71
Demand Charge	2.425 kW @ 0.0000	\$0.00
State Tax		\$5.96
County Tax		\$0.43
Operation Roundup		\$0.86
Total Current Charges		\$94.00

Average Cost per Day



Ways to Pay Your Bill

Visit kpcoop.com for more information on all the ways to pay your bill. We accept Visa, Mastercard, Discover and American Express.



Online

Visit our website at kpcoop.com to make a one-time payment or access your SmartHub account.



Phone

Call (800) 551-4951 to pay by phone.



App

Download the SmartHub app from iPhone App Store or Android Market.



In Person

Pay your bill at our office, Monday – Friday, 7:30 a.m. – 4:30 p.m., (except holidays). Drop box available at Cash Wise in Willmar and in the circle drive at our office in front of the flags.



Mail

Mail check or money order to 8605 47th St NE, Spicer MN 56288.

Office Hours

Monday - Friday 7:30 a.m. to 4:00 p.m.
(800) 551-4951 | contactus@kpcoop.com

24/7 Emergency Contact

Electric: (800) 551-4951

Ofrecemos Asistencia En Español. Por Favor
Llame Al Numero Indicado

G Metering Details: Your meter number(s), type of service, service dates, days in billing cycle, meter readings, multiplier, and usage.

H Energy Use Graph: This shows your total monthly energy use for the past 13 months, along with the average temperature per month.

I Current Charges: Here you will find detailed charges that make up your current billing amount. The bubbles below provide Average Cost per Day.

J Ways to Pay Your Bill: This lists various ways you can pay your electric bill.

K Contact Us: Our contact information, office hours, and Emergency Contact information.

What is the Demand Charge Line Item on my Bill?

You may notice a new line item on your redesigned bill called Demand Charge. This line shows your monthly demand (kW), which is the highest amount of electricity your home uses at any one time during the billing period. This is different from energy use (kWh), which measures the total electricity you use over the entire month. Think of it this way: demand (kW) is like the highest speed your car reaches during a trip, while energy use (kWh) is the total miles driven.

For residential members, your monthly demand is shown for informational purposes only. Residential members are not currently charged for demand, and the amount shown will not affect your bill. We're sharing this information to help you better understand your electric use and your monthly bill. Thank you for being a member-owner of Kandiyohi Power Cooperative!

Current Charges		
Access Charge		\$61.04
Energy Charge	196 kWh @ 0.13115	\$25.71
Demand Charge	2.425 kW @ 0.0000	\$0.00
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Total Current Charges		\$94.00